

Putting Our Tenants and Our Communities First



**ACHA'S Annual Update to
Mid Argyll, Kintyre & the Islands
Area Community Planning Group**

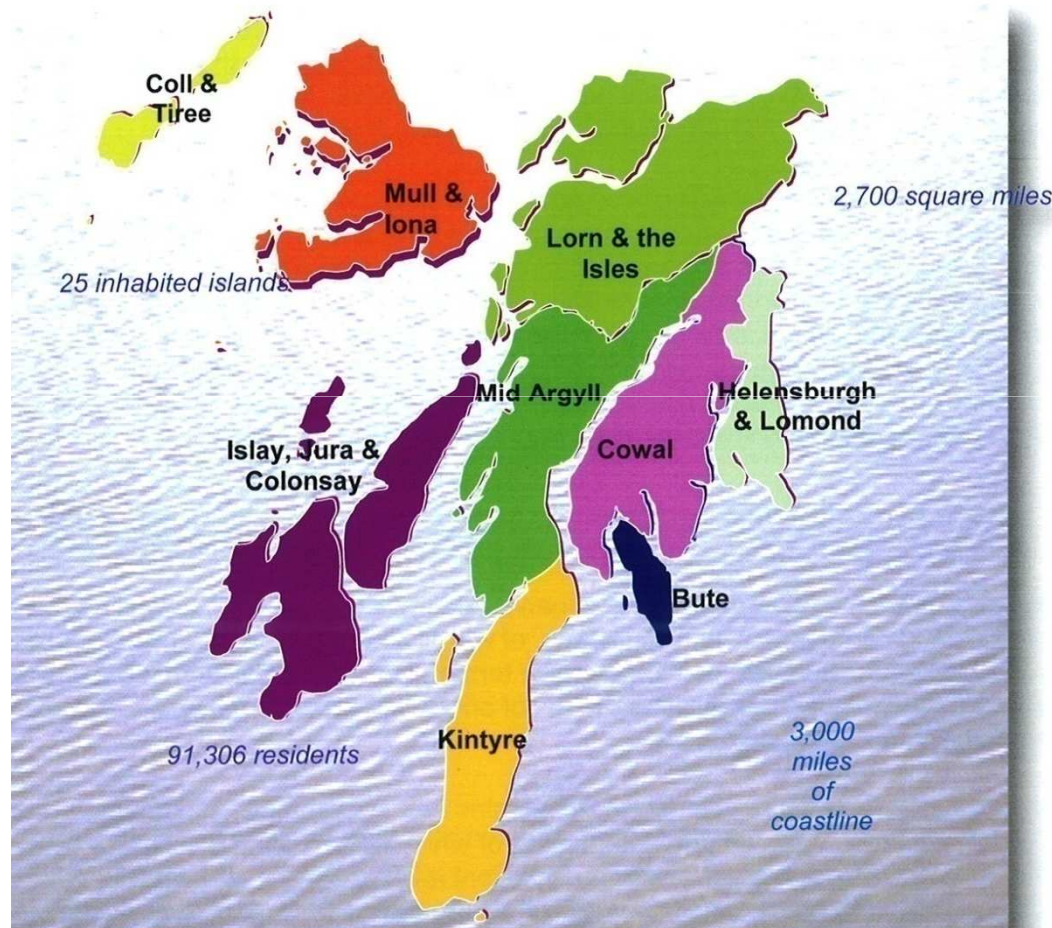
12th August 2015

Yvonne Angus

ACHA

Regional Manager

Stock Figures for Mid Argyll, Kintyre & the Islands



Mid Argyll – 596 Properties

Kintyre – 850 Properties

Islay – 326 Properties

Jura – 7 Properties

Colonsay – 2 Properties

Gigha – 1 Property

ACHA's Total Stock –

5,131 Properties

Figures at 31st March 2015

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Services ACHA provides in Mid Argyll, Kintyre & the Islands

- Repairs and maintenance
- Cyclical maintenance
- Allocations
- Estate management
- Welfare rights
- Arrears management and guidance
- Community grants

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Services ACHA provides in Mid Argyll, Kintyre & the Islands (continued)

- Capital investment
- New build housing
- Tenant participation
- Factoring
- Owner occupier engagement for grants
- Grounds maintenance

Investment in our homes

| Area | Investment in our Stock (Figures up to 31 st March 2015) |
|----------------------|--|
| Mid Argyll & Kintyre | £21.9 million |
| Islands | £12.3million |
| Argyll Wide | £89.4milion |

Initiatives for 2015/2016 – Islands

- Roof and roughcast, and application of external insulated render has started on Islay for over 140 properties
- Similar upgrades are planned for 2016/17 with surveys being carried out for these this year.
- Small programme of completions for kitchen and bathroom renewal
- Heating, rewire, window and door completions in the remaining properties requiring it
- Investment for 2015/16 will be over £1million

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Initiatives for 2015/2016 -Islands (continued)

- ACHA's properties on Colonsay were fully refurbished in 2011.
- Upgrade of access road to them is planned if agreement reached
- Properties on Jura will be reviewed to establish measures required to meet the new Energy Efficiency Standard by 2020

Initiatives for 2015/2016 – Mid Argyll & Kintyre

- Roof and roughcast, and application of external insulated render – over 250 elements to be replaced
- External wall insulation to Solid Wall properties in Kintyre
- Heating, rewire, window and door completions in the remaining properties requiring it
- Small programme of completions for kitchen and bathroom renewal

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Initiatives for 2015/2016 – Mid Argyll & Kintyre (continued)

- Roof and Render replacement – 2 blocks in Tarbert (4 owners involved)
- CARS project in Inveraray – includes the upgrading of Relief Land and Arkland
- Investment for 2015/16 will be over £4.4million
- Incentives for Low Demand Properties

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Examples of community work

- Welfare rights project being rolled out which will involve speaking to local community groups about the service
- New build development in Bowmore was named “Sealladh na Mara” by local school children
- Competition for local school children for the naming of Inveraray new build development – named “Tower View”

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Examples of community work (continued)

- Garden in Bloom competition
- Sunflower competition for local nurseries
- Community Action Fund donations – local charities can apply for up to £500
- Proposals to erect or replace fencing through ACHA's Estate Management Action Plan have been put forward for various addresses



ACHA's new build programme on Islay

Completed

- Highfield, Bowmore 3 units
- Church Way, Port Ellen, Islay 8 units

Onsite

- Sealladh na Mara, Bowmore 20 units

Proposed

- Sealladh na Mara, Bowmore Phase 2 10 units

New Build – Oakhill, Tarbert



The development at Oakhill was officially opened by Sandra MacKenzie on 30th January 2015.



Tower View, Inveraray

4 x 1-bedroom;

4 x 2-bedroom;

4 x 3-bedrooms

Due to be completed end
August/beginning
September



Tower View, Inveraray

4 x 1-bedroom;

4 x 2-bedroom;

4 x 3-bedrooms

Due to be completed end
August/beginning
September



Tayvallich



2 x 3 bedroom family homes
Due to be completed July 2016



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ACHA's priorities

- To modernise all our homes to meet the Scottish Housing Quality Standard
- To build new homes to meet housing need
- To provide services that are relevant to our tenants and others who use our services
- To improve services

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ACHA's priorities (continued)

- To improve tenant satisfaction
- To consult and use the findings to improve what we do
- Try to get it right first time
- To communicate properly and in a relevance to our tenants
- To develop active tenant participation and involvement

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Questions?